



Date: August 20, 2008
To: MCM Environmental Services
RE: Services at GM Hamtramck Assembly

David and Robert Mardigian:

I just wanted to thank your organization on the great job you have been doing for us here at GM Hamtramck. Most of the times you only hear about the bad things an organization does and not often enough do companies realize the good things that their employees are doing each and every day. It has been now well over 4 months since MCM joined with ARAMARK to perform the booth cleaning here at the GM Hamtramck Assembly Center and I must say that so far the transition from GM UAW hourly work force to a 3rd party organization has went extremely well. The operation that we are performing is probably one the highest risk jobs as far as Safety and Quality are concerned. So far to date we have had ZERO Safety Issues or Quality Issues which to me is something to be proud of after 4 months of work in this type of environment. I would like to send my thanks to James Schneider, Mike Davies and Wayne Helm on putting together a great plan to make this transaction flawless. Also this past July your organization was awarded our extensive Paint Shop Deep Clean for the first time as a General Contractor. Several employees within your organization has had part in this project over the past several years as a Sub Contractor but this was the first time as a General Contractor which has much greater responsibility. I would like to say that for the first time being a General Contractor the project again went flawless with ZERO Safety Issues or Quality Issues at start-up which is very impressive for a General Contractors first time performing this project. Once again I would like thank Managers and their teams for putting together a flawless plan and executing the plan as they presented. On behalf of ARAMARK and General Motors I thank you and your organization for your entire Teams' efforts each day they are on site. Continue to keep up the great work and be SAFE as Safety is our Overriding Priority.

Thanks,

A handwritten signature in blue ink that reads "Bill Soltesz".

Bill Soltesz
General Manager
ARAMARK Facility Services
GM Hamtramck Assembly Center
(734) 934-4940

cc: James Schneider
Mike Davies
Wayne Helm